

INFORMATION SECURITY

By receiving your UO or Oamk user account, you have bound yourself to observe the **rules of IT service use**: <https://ict oulu.fi/16762/>



Check out these as well:

- **Student's information security guide**: <https://ict oulu.fi/17691/>
- **Mobile Security Guidelines**: <https://ict oulu.fi/17730/>

SELF-SERVICES

Through **Suomi.fi e-Identification**:

- You can set a new password if you have forgotten it or activate a locked account <https://account oulu.fi/passwd>
- You can check the user rights of your account <https://account oulu.fi/accountinfo> and send a request to Campus ICT support services.

CAMPUS ICT SUPPORT SERVICES

You can turn to **CAMPUS ICT** in all the matters which are related to the IT services of the university or Oamk.



Contact us by email:

- ict@oulu.fi



In urgent matters, please call:

- 029 448 3124

Visit **Campus ICT Service Point, room KE1020 in Compass**:

- Location: Opintokatu, Linnanmaa campus, 1st floor.
- **Check the opening hours and possible exceptions on the page** <https://ict oulu.fi/>
- Use MazeMap mobile app, feed "ke1020" and it guides you there!



OTHER LINKS

Systems of other service units for which Campus ICT support services are not responsible:

- Moodle learning environment: <https://ict oulu.fi/753/>
- Peppi: UO | <https://www oulu.fi/en/peppi> and Oamk | <https://oamk.fi/peppi>
- Panopto media management: <https://ict oulu.fi/21207/>
- Google Workspace for Education: <https://ict oulu.fi/21305/>
- Tuudo mobile app: <https://www oulu.fi/en/for-students/supporting-your-studies-and-contact-information-for-students/it-services-for-students/tuudo-mobile-app>
- Zoom meeting: <https://ict oulu.fi/13953/>
- Oula-Finna: UO | <https://oula.finna.fi/> and Oamk | <https://oula.finna.fi/oamk/>

ICT SERVICES

Quick guide for university and Oamk student / Autumn 2026

Ver. 03.07.2026

ICT SERVICES INSTRUCTIONS AND SYSTEM LINKS

The instructions are centralized on the website <https://ict oulu.fi>, where there are guides for the students and staff of the university (UO) and Oamk (Oamk).

- UO | In addition, there is a compilation page on the university's student services: <https://www oulu.fi/en/node/841/>



USER ACCOUNT OF THE UNIVERSITIES

The user account is your key to use the services. As a new student, you already have activated your user account, in other words set a password for it, haven't you?

Set the password and change it when ever needed: <https://account oulu.fi/passwd>

Instructions: <https://ict oulu.fi/16483/>

- Multi-factor authentication (MFA) is in use: The "**More information required**" notification asks you to set information for phone verification, read the guidelines!
- Your password must be such that all university systems accept it. You will avoid many problems after reading **Requirements for a good password!**
- Even if the account is written short or long form, the password is always the same.
- Your licence to use your account expires when your right of study is no longer valid.



MICROSOFT 365 EDUCATION (M365/O365)

The user account includes the M365 service. OneDrive is in your use and so are tools of Microsoft 365 service in cloud and on your own devices.

Address of M365 Portal: <http://o365 oulu.fi>

- Login name is your account of UO | account@student oulu.fi and Oamk | account@students.oamk.fi
- The login will not succeed if there are Scandinavian letters or special characters in your password!

Instructions: <https://ict oulu.fi/21404/>

- Your email address is in UO | firstname.lastname@student oulu.fi and in Oamk | account@students.oamk.fi
- There are links to the instructions for the M365 applications.
- You may install free Microsoft 365 applications on your own devices!
- Read also the instructions for secured mail <https://ict oulu.fi/16813/> and sending of large files <https://ict oulu.fi/17059/>.



LAPTOPS, FIXED WORKSTATIONS AND SOFTWARE

- Log in to these devices with your short user account, select **"Student"** as the domain.

IT Device Vendors: <https://ict.oulu.fi/16882/>

For example, you can borrow a laptop from IT Device Vendors.



UO | Workstations and software:

<https://ict.oulu.fi/16928/>



Oamk | Workstations and software:

<https://ict.oulu.fi/21895/>



- The fixed workstations for computer classes and self-study spaces are available to you according to the opening hours of the premises.

WORKING ON YOUR OWN COMPUTER

You can use your personal devices for studying at home and on campus. Take advantage of campus wi-fi connections. Secure wireless network **Owlan** and a guest network **Eduroam** are available. Login in these with your M365 account.

UO | Owlan and Eduroam:

<https://ict.oulu.fi/16970/>



Oamk | Owlan and Eduroam:

<https://ict.oulu.fi/4747/>



AVD remote desktops:

<https://ict.oulu.fi/17214/>

Many of the software licensed by the university and Oamk, are available to you on your own computer via remote desktops.



UO | Other remote desktops and VPN:

<https://ict.oulu.fi/16942/>

These university remote desktops also need a connection, see installation VPN guide!



UO | Software for your own computer:

<https://ict.oulu.fi/21545/>

Oamk | Software for Oamk students:

<https://ict.oulu.fi/18023/>

SAVING RESOURCES

With a student user account, you get access to personal and shared storage facilities. An example of these is the OneDrive for Business cloud storage (100 GB) and the home directory of the university disk system, or K-disk (10 GB).

Personal file storage locations:

<https://ict.oulu.fi/21249/>



Shared storage:

<https://ict.oulu.fi/21283/>



SECURITY PRINTING

Printing is subject to a charge and possible within your print balance. Buy the balance in advance at the web store. On the campus workstations, you print to a secure print queue. It is also possible to print from any device from anywhere by sending a file from your M365 email to address mprints@oulu.fi.

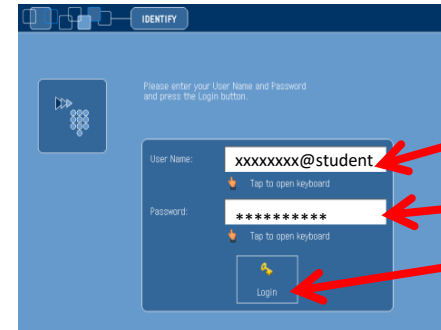
Your login name for printing devices and for the webstore is **account@student**

- The login will not succeed if there are Scandinavian letters or special characters in your password!
- You log in the device every time when releasing prints, scanning or copying.
- Register a RFID identifier (card or sticker) into your use; it is easier to log in just showing your RFID on card reader. If you redo the registration with another RFID identifier, the previous registration will not remain in force.
- You can always log in by typing your login name and password using the touch screen of the device. Use this way for example when the card is not with you.

How to register the rfid in the print service:

1. Swipe your card or sticker which contains a RFID identifier in front of the reader of Canon device and then follow instructions shown in panel

- The card reader is marked with a light blue sticker



2. Type your UO or Oamk user account in form **account@student**.
3. Type your password.
4. Touch **Login**.

NOTE: Remember always to log out by touching **Logout!**

Printing instructions: <https://ict.oulu.fi/5713/>

- Your login name is in form **account@student**.
- You can print your work from the queue on the paper by any of the printer within the sphere of the Canon's service on the campuses of UO and Oamk.
- You can buy printing quota in the web store <https://prints.oulu.fi>.
- The Service Engineer on campus helps you in all printing matters: canon@oulu.fi.

